

WARRANTY TERMS FOR PRODUCTS OF DECO SERIES

1. Karlik Elektrotechnik Sp. z o. o. with the office in Nekla at ul. Wrzesińska 29 grants the guarantee for the DECO series electrotechnical accessories, from the date of the purchase:
 - a) 5 years for the DECO series electrotechnical accessories, except the products in sections 1 b) and 1 c),,
 - b) 2 years for the products in the DECO Smart group,
 - c) 1 year for electronic regulators of lighting, electronic regulators of temperature, electronic roller blind controllers, electronic motion sensor, USB chargers and hotel connector..
2. The warranty is provided for efficient operation of the accessories.
3. Assembly shall be held by a suitably qualified person with deactivated voltage and shall meet the national safety standards.
4. Accessories covered by a warranty shall be used with their intended purpose with parameters maintenance (nominal data) specific to a given product.
5. The warranty does not cover:
 - a) mechanical, chemical and thermal damage,
 - b) any defects arising from improper assembly, usage and storage,
 - c) any defects or damages arising from transport or fall that took place after purchase,
 - d) damages caused as a result of natural, partial or total usage in accordance with properties and purpose of the product, i.e. tarnishing, discoloration, scratching, etc.
 - e) any defects or damages arising from fire, earthquake, flood, lightning strike or other natural disasters, environmental pollution and irregular electricity supplies,
 - f) battery life: applies solely to the products in the DECO Smart group.
6. The buyer retains the right to repair free of charge, or when repair is impossible, to replacement of faulty parts or products into the same ones, or into similar ones, in case the element or product complained about is no longer produced.
7. The warranty is given in the territory of the Republic of Poland and in this territory shall be honoured.
8. If a complaint is deemed justified, repair or replacement of the product complained about shall take place within 14 days from the date of delivery of the product by the buyer to the outlet or to the head office with a purchase document (an invoice, a receipt, etc.). The complaint shall be executed on the grounds of a purchase document with the seller information and the date of purchase.
9. The warranty given on the product does not exclude, limit or suspend the buyer's rights if the product is incompatible with the agreement.